Home-Tech Service Agreements

Home-Tech's Service Agreements are the clear solution to the high cost and inconvenience of **air conditioning** and **major appliance** breakdowns. Our highly-trained professional technicians will have you back in operation quickly, in most cases **the same day**.



- Parts & Labor coverage NO CHARGE!
- 2-hour service call time frames
- Emergency service 7 days a week, including holidays
- Replacement of non-repairable appliances under 10 years of age NO CHARGE!*
- Special "Cost Discount" pricing or "Gift Coupon Credit(s)" on qualified replacement appliances
- Standard appliance delivery, setup and installation on qualified purchases **NO CHARGE!**
- Plus, annual Air Conditioning Clean & Check ** Just to name a few...

*Water Heater by option only. **Minimum Service Call Charge applies with Silver. Some restrictions apply. For promotional use only. Subject to change at anytime. Please see official Service Agreement for details.

Service 7 Days a Week Service Hours: 8am to 10pm

TIME FRAM

Membership Benefits

- 2-hour service call time frames
- Your own Personal Service Liaison
- Exclusive Member Services website access



www.home-tech.com/members

Exclusive Website Features:

- Schedule service online
- View service history
- View Service Agreement details
- Renew online
- View Air Conditioning maintenance
- Track your technician's arrival

PLUS!

- Member Appliance Center Providing...
 - Appliance replacements
 - Private in-store appointments available
 - In-home measurement evaluations And much more...



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The Key to "Service That Works"

Experience the advantage of a membership with a local Employee Owned company. Our customers appreciate the genuine care and convenience they receive from all the Home-Tech Employee Owners.



A Service Agreement That's Customized to Fit Your Needs

Home-Tech's additional options allow you to customize your Service Agreement. Such as:

- 1. The exclusive AC Equipment Replacement Option (EPO)
- 2. Plumbing & Electrical coverage (PEO)
- 3. Additional specialty equipment: Ice Machines, Wine Coolers, electric Pool Heat Pumps and more...

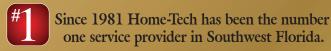




These additions can make your Home-Tech Service Agreement just right!

Call Today! 1-800-800-8356 Ext. 3 www.home-tech.com

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Technicians: Customer Ready!

Our technicians must earn the right to wear the Home-Tech uniform. Before they knock on your door, they are background-checked and thoroughly trained to meet Home-Tech standards such as:

Technician Training Process

- 1. Home-Tech's on-site service "Boot Camp"
- 2. Monthly continuing education for all technicians
- 3. Manufacturer sponsored education
- 4. NATE Certification
- 5. EPA Certification
- 6. With full-time training instructors on staff

Background-Check Process

Criminal history
 Drug and alcohol tested
 Annual driving history checked



Plus, Home-Tech <u>never</u> uses subcontractors!



Serving Southwest Florida Since 1981

Serving Lee, Collier, Sarasota, Manatee and Charlotte Counties.

Employee Owned Home-Tech has proudly provided Southwest Florida homeowners with the highest standards of air conditioning, major appliance, plumbing and electrical service for over 41 years.

Peace of Mind

Licensed by the Florida Office of Insurance Regulation since 1985, Home-Tech:

- Maintains sound financial stability
- Reports all Service Agreements sold and premiums collected to the State of Florida as required
- Submits to audits by the Florida Office of Insurance Regulation
- Adheres to all state requirements set by the Florida Office of Insurance Regulation defined in Chapter 634, Part II, Service Warranty Associations.

Call Today! 1-800-800-8356 Ext. 3 www.home-tech.com

Contact Us Today!

Service Agreement Department

1-800-800-8356 ext. 3

Text Repairs to 55000

Email: serviceagreements@home-tech.com

Member Appliance Centers

Lee, Collier, and Charlotte Counties

Local Service Numbers

Fort Myers 433-3344 Cape Coral 574-1771 Sanibel/Captiva 472-1331 Naples 643-6262 Marco Island 394-3800 Golden Gate 455-8063 **Bonita Spring** 992-1945 Port Charlotte 624-3344 Punta Gorda 639-4466 Member Appliance Center Hours:

Appointments Appreciated Monday-Friday: 9am - 5pm Saturday: By Appointment Sunday: Closed

Sarasota and Manatee Counties

Local Service Numbers

 Bradenton
 751-9992

 Sarasota
 355-5363

 Venice
 412-0404

Member Appliance Center Hours: Appointments Appreciated Monday-Friday: 9am - 5pm Saturday: By Appointment Sunday: Closed



6400 Techster Boulevard

Fort Myers, FL 33966

5205 Lena Road Bradenton, FL 34211

www.home-tech.com

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*Some restrictions apply. For promotional use only. Please see official Service Agreement for details. **Standard data fees and text messaging rates may apply based on your data plan with your mobile phone carrier.





Service Agreements

Air Conditioning • Major Appliance Plumbing • Electrical

> Employee Owned